

Mailed Out Repair Diagnostic Form

Please mail the entire device. Do NOT put any packing slip or anything that identifies the contents on the outside of the box.

No Teardown is required. Diagnostics should still be performed.

Diagnostics are NOT repairs. If the device needs diagnosed, please quote (30) days.

This form should include ANY pertinent notes on the device. Stating "Spoke to X on Slack" is NOT an adequate note.

Work Order Information

Work Order #: _____

Store: _____

Tech Name: _____

Date of Next Customer Update: _____

Diagnostics Performed

What diagnostics were performed? Do you think you know what the issue is? What was checked and what wasn't?
The more information you provide the quicker you will get a repaired device.
